

OpenAgile



OpenAgile Overview What is OpenAgile?



A method for organizations, teams and individuals to...

- Increase Productivity and Quality
- Allow Innovation and Respond to Change
- Increase Team Spirit and Personal Engagement
- Create a Culture of Continuous Improvement
- Reduce Costs and Risk





OpenAgile is a

Value Delivery System & Learning System & Learning Community

Note: OpenAgile is <u>not</u> just for software or technology!!!



Purpose of OpenAgile

is:

To create an environment in which people are free to express their true nature and capacities to contribute to the betterment of their organization.

Suncor Energy

Oilsands mining projects and operations

Equitable Life Insurance

IT projects

ING Romania

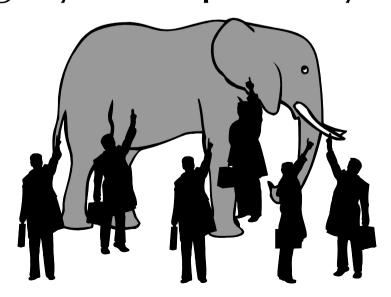
Sales management team



OpenAgile requires

Truthfulness

honesty, integrity, transparency, self-awareness





OpenAgile

requires

Consultative Decision-Making

freedom to speak, search for truth, unified action

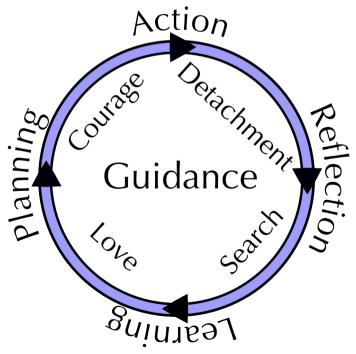




OpenAgile

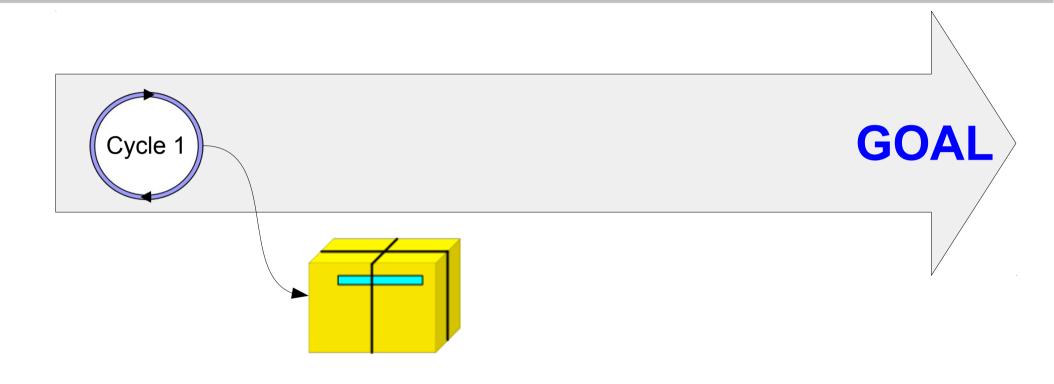
requires

Systematic Learning



OpenAgile Overview The Big Picture





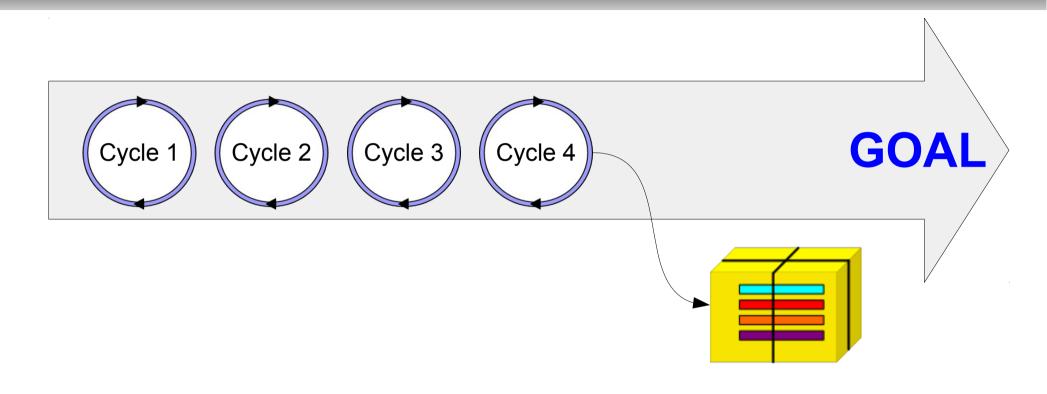
Work towards a clear goal or purpose.

Break up the work into short Cycles.

Deliver <u>valuable results</u> at the end of <u>every</u> Cycle.

OpenAgile Overview The Big Picture





Each Cycle builds on the results of previous Cycles and every Cycle is the same length of time.

(For <u>projects</u> there should be at least five Cycles from start to finish to allow for suitable amounts of feedback and learning.)

Value Drivers



- Value Drivers are the things you work on during a Cycle and which you need to do to deliver value towards the Goal
- Value Drivers are prioritized into a list, usually with highest value at the top
- The list of Prioritized Value Drivers is used at the start of each Cycle to determine what activities occur during the Cycle
- A single Value Driver may be started and finished in one Cycle, take multiple cycles to complete, or be indefinite in duration



OpenAgile Overview Organic Growth





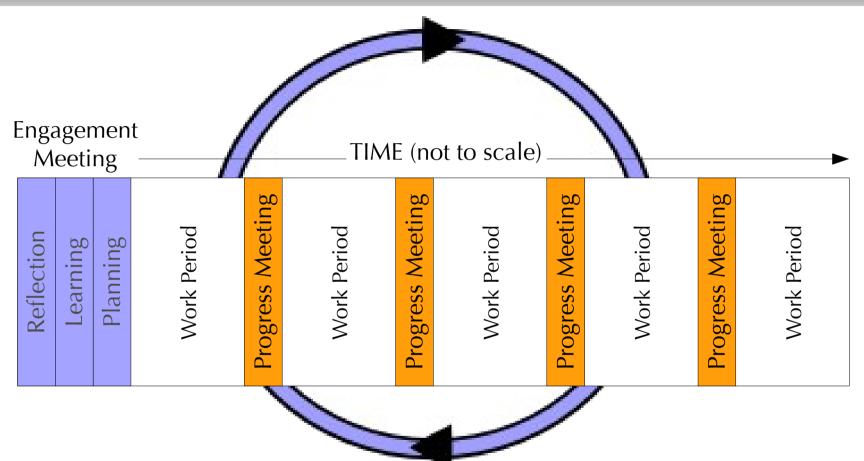
- always a tree
- adapts as it grows
- seasons are its Cycles
- stronger as it ages



Each Value Driver is like a ring of growth on a tree... not a
part of an airplane

OpenAgile Overview Inside a Cycle





Everything is timeboxed, in proportions determined by the team. A Cycle should have at least four Progress Meetings and no more than twenty.

The Engagement Meeting



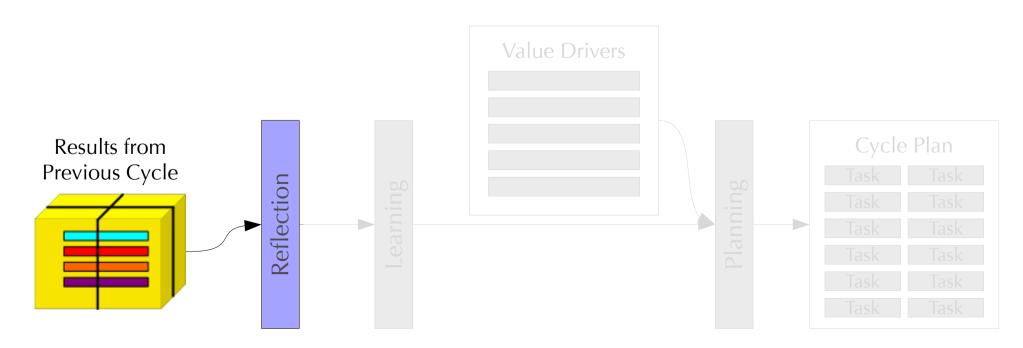
Reflection Learning Planning

- Purpose: to take some time for systematic and practical learning
- Attendees: all individuals doing work to deliver Value Drivers (the "team" or the "community")
- Agenda: "Reflect", "Learn" and "Plan"
- Outcome: a "Cycle Plan"

OpenAgile Overview The Engagement Meeting

Each Cycle starts with the Engagement Meeting:

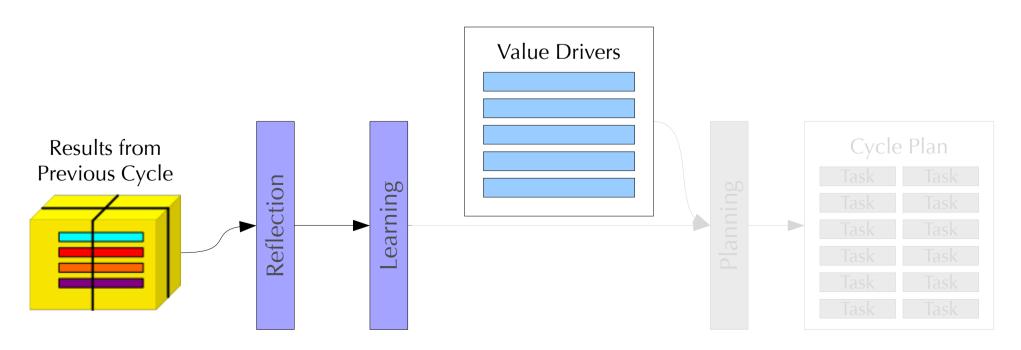
 Reflection: What happened during the last Cycle, what were the results?



The Engagement Meeting

Each Cycle starts with the Engagement Meeting:

- Reflection: What happened during the last Cycle, what were the results?
- Learning: What did we learn, what new principles have we identified, what new skills have we developed, how should we change our Value Drivers?

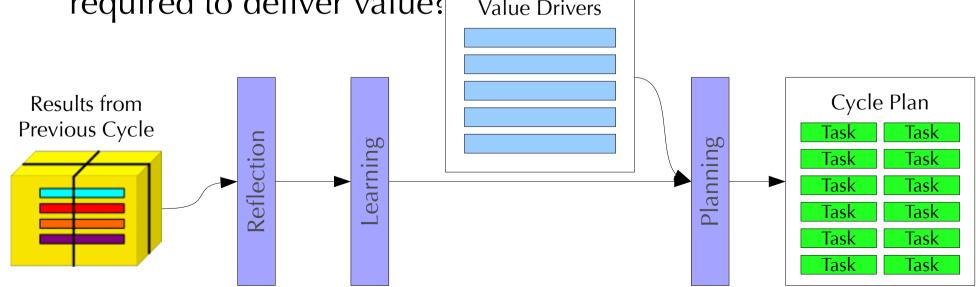


The Engagement Meeting

Each Cycle starts with the Engagement Meeting:

- Reflection: What happened during the last Cycle, what were the results?
- Learning: What did we learn, what new principles have we identified, what new skills have we developed, how should we change our Value Drivers?

• **Planning**: What will we do during this Cycle, what Tasks are required to deliver value? Value Drivers



The Cycle Plan

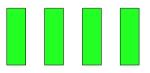


The Engagement Meeting results in a Cycle Plan that includes many Tasks. There are five core types of Tasks:

New Artifacts



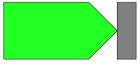
Repetitive Activities



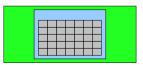
Quality Problems



Obstacles



Calendar Events

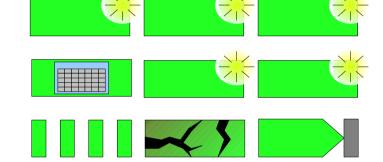


OpenAgile Overview The Cycle Plan



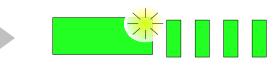
A single Value Driver is decomposed into multiple Tasks. Remembering the five core types of Tasks is a way to ensure that this decomposition is effective:

Value Driver



Some Value Drivers may translate to only a small number of Tasks:

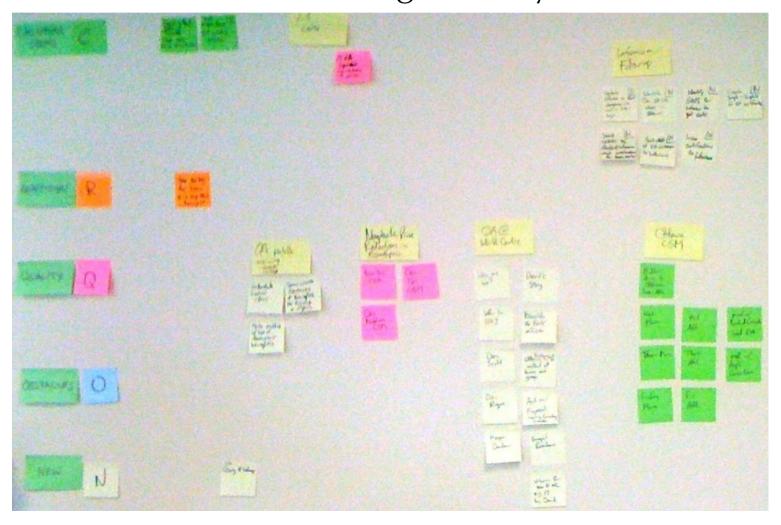
Value Driver



OpenAgile Overview The Cycle Plan

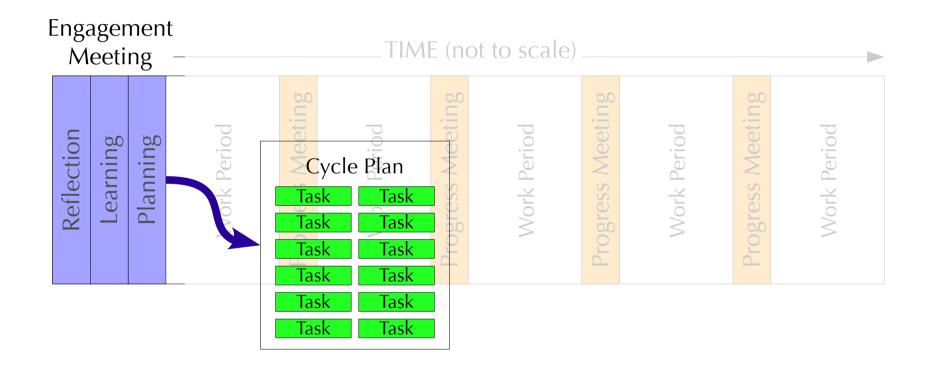


Teams should make their Cycle Plan visible. Displaying Value Drivers and Tasks on a wall is a good way to do this:



Going Through a Cycle





The Cycle Plan has many Tasks

Going Through a Cycle

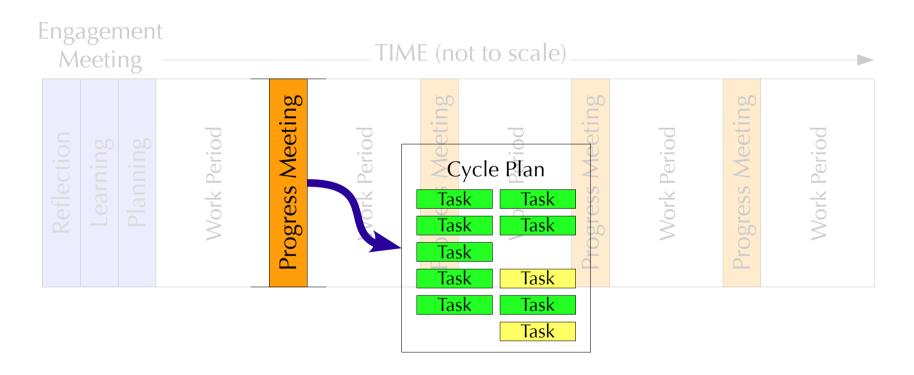




During a Work Period, Team Members work on Tasks.

Going Through a Cycle

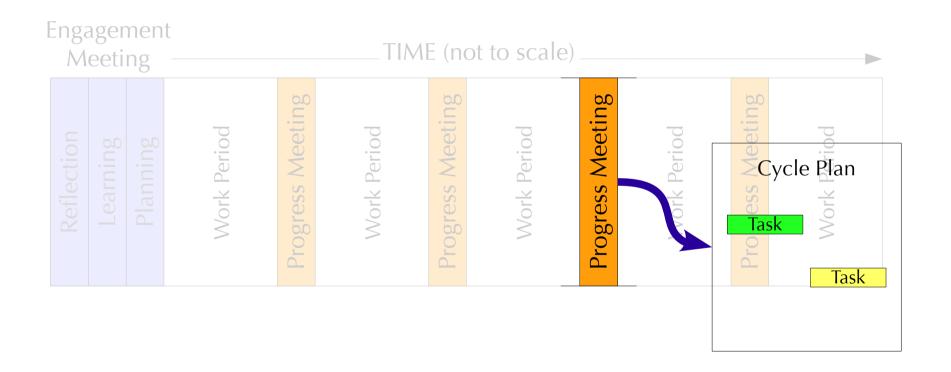




Over time, Tasks are completed and new Tasks may be added... Interruptions are made visible and tracked as new Tasks - a team uses Commitment Velocity to allow for expected levels of interruption.

Going Through a Cycle





Near the end of the Cycle, most Tasks should be complete.

Progress Meetings



The Team meets at least four times per Cycle to engage in:

- Reflection:
 - What happened, what did you see and what Tasks did you do?
- Learning:
 - What did you learn?
- Planning:
 - What will happen, what Tasks will you do?



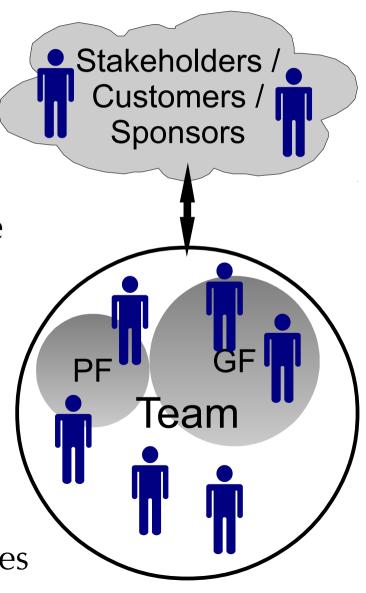
Roles and Paths of Service

Team Member:
 Performs work, committed to the goal, and creates value for stakeholders

Paths of Service:
 Ways that Team Members can help the team become more effective

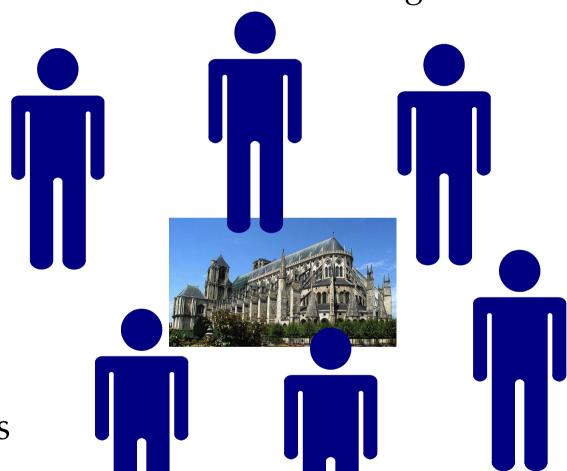
Growth Facilitation: Team Member(s)
 who promote organic growth and
 the skills to work this way

Process Facilitation: Team Member(s)
 who facilitate the application of
 OpenAgile foundations and practices



Team Self-Organization

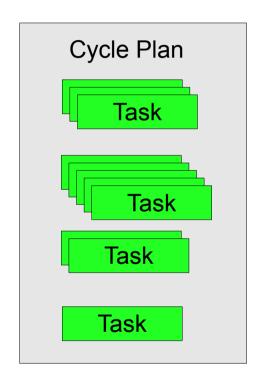
Team Members are *committed* to the overall goal!

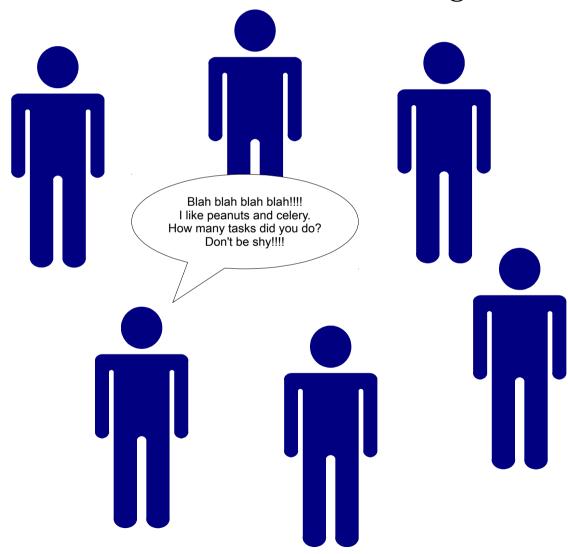


- Not stone-cutters
- Not wage-earners
- Cathedral builders!

Team Self-Organization

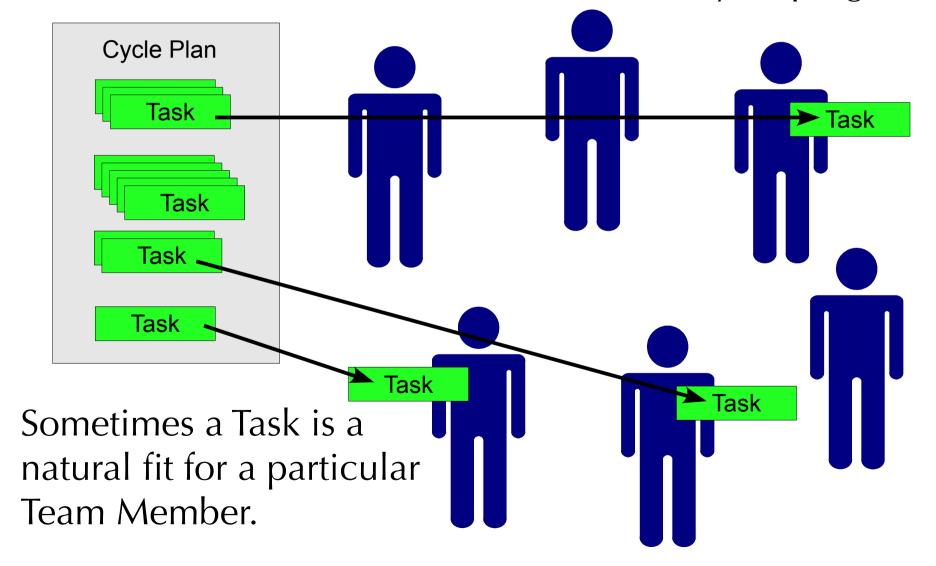
Team Members communicate about work throughout the Cycle!





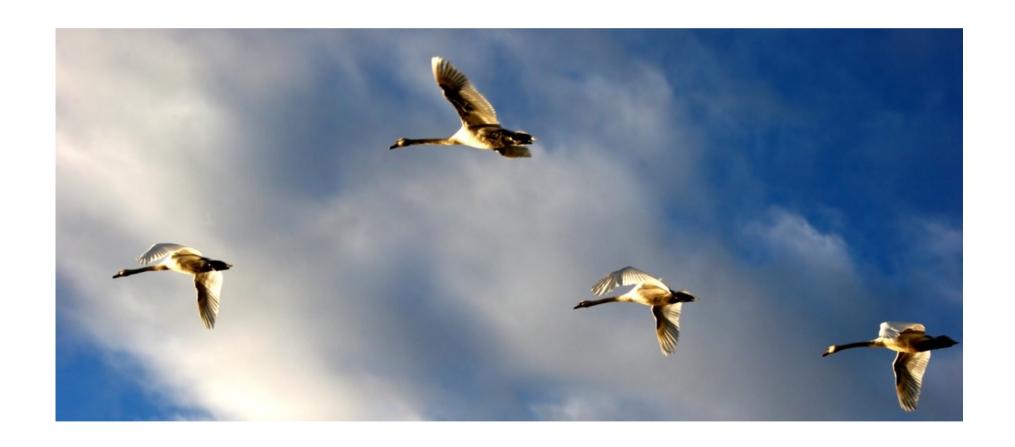
Team Self-Organization

Team Members volunteer for Tasks as the Cycle progresses!



Team Self-Organization

Team Members self-organize like geese flying in formation.



OpenAgile Overview Delivering Value



For Projects:

- Avoid risky bet-the-business efforts
- Deliver value continuously

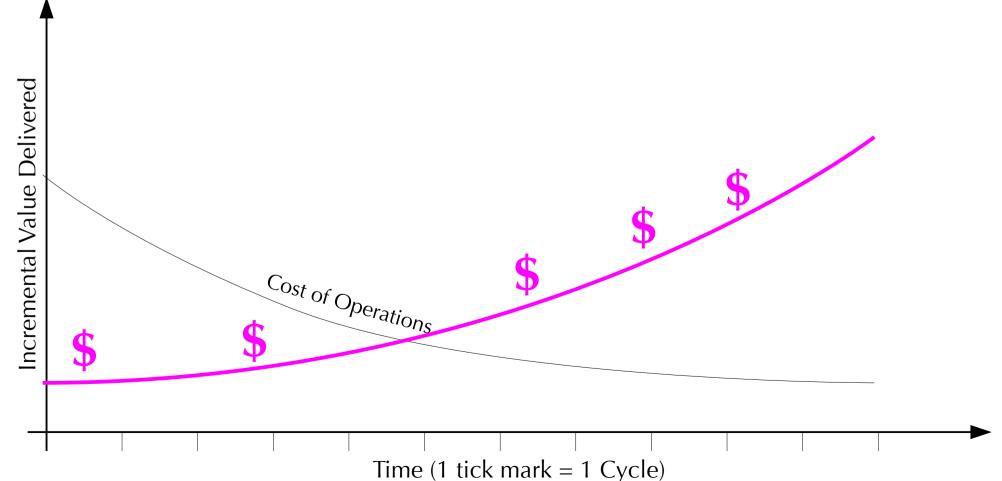


OpenAgile Overview Delivering Value



For Operations:

- Avoid increasing bureaucratic overhead (waste)
- Deliver better value, more efficiently



OpenAgile Overview Learning



- Don't get stuck in bad behaviors and sub-optimal processes
- Continuous improvement of:
 - Results
 - Process
 - People



 Capacity-building program for individuals, teams and communities: http://www.openagile.com/

Community



- OpenAgile is open source: http://www.openagile.org/
 - Community involvement in improving OpenAgile
- OpenAgile has integrity
 - Community uses OpenAgile to deliver value and learn

OpenAgile is being used in many industries:

- Sales for financial products
- Small business management
- Mining projects
- IT and technology R&D
- Volunteer communities



Benefits of OpenAgile?



A method for organizations, teams and individuals to...

- Increase Productivity and Quality
- Allow Innovation and Respond to Change
- Increase Team Spirit and Personal Engagement
- Create a Culture of Continuous Improvement
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OpenAgile Overview Next Steps?



- Questions?
- Capacity-Building: OpenAgile.com
- Community: OpenAgile.org
- OpenAgile Transformation

